

May 2019

Date	City	Agency	Time	Workshop	Type	Location	Catalog Course Code	Activity Code
5/1/19	Nashville	All	8:30am-12:00pm	G.R.E.A.T. Customer Service	Open Enrollment	312 Rosa L. Parks Blvd. 3rd Floor Training Room 9	CFW1000	HR-CFG050119-001
5/1/19	Nashville	All	1:00pm-4:00pm	G.R.E.A.T. Customer Service	Training for Trainers	312 Rosa L. Parks Blvd. 3rd Floor Training Room 9	CFGT1000	HR-CUSTFT4T050119-001
5/2/19	Nashville	All	8:30am-12:30pm	Performance Coaching	Open Enrollment	312 Rosa L. Parks Blvd. 3rd Floor Training Room 9	PC1000	HR-PC050219-001
5/2/19	Nashville	All	1:30pm-4:30pm	Performance Coaching	Training for Trainers	312 Rosa L. Parks Blvd. 3rd Floor Training Room 9	PCT4T1000	HR-PCT4T050219-001
5/6/19	Nashville	All	8:30am-12:00pm	Respectful Workplace: A Staff Guide to Preventing Workplace Harassment	Open Enrollment	312 Rosa L. Parks Blvd. 3rd Floor Training Room 9	RWST1000	HR-RWS050619-001
5/6/19	Nashville	All	8:30am-2:30pm	Respectful Workplace: A Manager's Guide to Preventing Workplace Harassment	Open Enrollment	312 Rosa L. Parks Blvd. 3rd Floor Training Room 9	RWMG1000	HR-RWMG050619-001
5/7/19	Nashville	All	8:30am-12:30pm	Developing Direct Reports and Others	Open Enrollment	312 Rosa L. Parks Blvd. 3rd Floor Training Room 9	DDR1000	HR-DDR050719-001
5/7/19	Nashville	All	1:30pm-4:30pm	Developing Direct Reports and Others	Training for Trainers	312 Rosa L. Parks Blvd. 3rd Floor Training Room 9	DDRT4T1000	HR-DDRT4T-050719-001
5/8/19	Nashville	All	8:30am-12:30pm	S.M.A.R.T. Performance Planning	Open Enrollment	312 Rosa L. Parks Blvd. 3rd Floor Training Room 9	STW100	HR-SMART050819-001
5/8/19	Nashville	All	1:30pm-4:30pm	S.M.A.R.T. Performance Planning	Training for Trainers	312 Rosa L. Parks Blvd. 3rd Floor Training Room 9	STFM1000	HR-SMARTT4T050819-001
5/13/19	Nashville	All	8:30am-12:00pm	Get S.M.A.R.T.er: Coaching for Higher Performance	Open Enrollment	312 Rosa L. Parks Blvd. 3rd Floor Training Room 9	GSPM1000	HR-GSPM051319-001

May 2019

5/13/19	Nashville	All	1:00pm-4:00pm	Get S.M.A.R.T.er: Coaching for Higher Performance	Training for Trainers	312 Rosa L. Parks Blvd. 3rd Floor Training Room 9	GST4T1000	HR-GST4T051319-001
5/14/19	Nashville	All	8:30am-12:00pm	STAR Principles of G.R.E.A.T Customer Service	Open Enrollment	312 Rosa L. Parks Blvd. 3rd Floor Training Room 9	STAR2000	HR-STAR2-051419-001
5/14/19	Nashville	All	1:00pm-4:00pm	STAR Principles of G.R.E.A.T Customer Service	Training for Trainers	312 Rosa L. Parks Blvd. 3rd Floor Training Room 9	START4T10	HR-START4T-051419-001
5/15/19-5/16/19	Nashville	All	8:00am-5:00pm	How to Facilitate	Certification	312 Rosa L. Parks Blvd. 3rd Floor Training Room 9	HTF1000	HR-HTF-051519-001
5/20/19-5/21/19	Nashville	All	8:00am-4:30pm	Respectful Workplace Certification	Training for Trainers	312 Rosa L. Parks Blvd. 3rd Floor Training Room 9	RWRC1000	HR-RWT4T-052019-001
5/22/19	Nashville	All	8:30am-12:30pm	Fundamentals of Facilitation	Open Enrollment	312 Rosa L. Parks Blvd. 3rd Floor Training Room 9	FUNFAC1000	HR-FUND-052219-001
5/23/19	Nashville	All	8:30am-12:30pm	Competency and Behavioral Based Interviewing	Open Enrollment	312 Rosa L. Parks Blvd. 3rd Floor Training Room 9	CBBIW1000	HR-CABBI-052319-001
5/23/19	Nashville	All	1:30pm-4:30pm	Competency and Behavioral Based Interviewing	Training for Trainers	312 Rosa L. Parks Blvd. 3rd Floor Training Room 9	CABBIT4T100	HR-CABBIT4T052319-001